

VACANCY

DIGITALISATION GRADUATE - HEAD OFFICE - DURBAN 12 MONTH FIXED TERM CONTRACT

Core Purpose of the Role:

This Graduate role is designed to provide you with the opportunity to develop your digital skills in the domains of automation, and innovation, with a focus on AI.

Key Performance Areas

Your work may take you into one or more of the following areas:

Digital Transformation Support

- Assist in the development and implementation of digital solutions in line with the bank's strategic goals.

Process Optimisation

- Identify opportunities to automate and streamline banking processes to improve operational efficiency.

Customer Experience Enhancement

- Work on projects aimed at improving the digital user experience for customers across various platforms.

Data Analysis & Reporting

- Gather, analyze, and interpret data to support decision-making processes and improve service delivery.

Collaboration & Cross-functional Support

- Work closely with IT, marketing, and Shariah compliance teams to ensure seamless integration of digital products and services.

Research & Innovation

- Stay informed about the latest trends in digital banking, fintech, and Islamic finance to contribute to innovative solutions.

Qualifications & Requirements:

- Bachelor's degree in Information Technology, Computer Science, Digital Transformation, or related fields.
- Knowledge of Islamic banking and finance principles (or willingness to learn).
- Proficiency in digital tools and platforms such as automation software, CRM systems, and data analysis tools.
- Strong analytical, problem-solving, and communication skills.
- Eagerness to learn and adapt in a fast-paced, technology-driven environment.
- Ability to work collaboratively in a cross-functional team.

Why Join Us?

- **Career Growth:** Hands-on experience in a leading Islamic bank with opportunities for further learning and career development.
- **Purpose-driven Work:** Contribute to digital innovation in a banking environment that supports ethical finance.
- **Supportive Environment:** Work in a collaborative, inclusive culture with a strong focus on mentorship and skill-building.

IF YOU ARE A RECENT GRADUATE PASSIONATE ABOUT DIGITAL TRANSFORMATION AND ISLAMIC FINANCE, APPLY TODAY TO BE PART OF A PIONEERING TEAM IN THE SOUTH AFRICAN BANKING INDUSTRY.

Al Baraka Bank is an Equal Opportunity Employer. Applicants from the previously disadvantaged groups and people with disabilities will be given preference.

Kindly forward your CV to stephanie@albaraka.co.za